

PRIVACY STATEMENT - ANNUAL GENERAL MEETING OF KONE CORPORATION 2025

This Privacy Statement describes the personal data processing related to KONE Corporation's Annual General Meeting.

Data controller and contact person

KONE Corporation
P.O. Box 7,
02150 Espoo, Finland
agm@kone.com
+358(0)204 75 1

Global Legal, Data Protection Counsel
Keilasatama 3,
02150 Espoo, Finland
personaldatarequest@kone.com

1. Purpose and legal basis for processing personal data

Personal data is collected from persons who register to the Annual General Meeting of KONE Corporation or the webcast for the shareholders of KONE Corporation. The purpose for the collection of personal data is to enable shareholders of KONE Corporation to register to and attend the Annual General Meeting and the webcast and to ascertain a registrant's identity and his/her right to participate in the Annual General Meeting and the webcast which is only open to the shareholders. Further, the information is used for printing a list of participants, a voting list and ballots for the Annual General Meeting and for arranging voting, if any. A list of votes will be annexed to the minutes of the Annual General Meeting. The list of votes includes the shareholders represented at the Annual General Meeting. Innovatics Oy is the technical provider and maintainer of the registration service. The list of shareholders of the company is maintained by Euroclear Finland Oy.

Innovatics Oy saves the data log created when using the registration web page and may use such data for monitoring purposes, for ensuring the reliability of the service and for user statistics.

In accordance with the General Data Protection Regulation (2016/679, GDPR), the primary legal basis for the processing of personal data is the data controller's statutory obligation to hold a general meeting based on the Finnish Limited Liability Companies Act (624/2006), which also includes the obligation to draw up the minutes and voting list of the general meeting.

The processing of personal data is also necessary to organize the webcast for the shareholders, in accordance with the General Data Protection Regulation, based on the legitimate interest of the data controller.

2. Processed personal data

The processed personal data include the shareholder's and their possible proxy's name, personal identity number and/or business ID, address, contact details, number of shares and votes, voting information, authentication method, basis of representation, date of registration, and information on any assistant, proxy documents and any additional information provided in connection with the registration. When participating in the Annual General Meeting, the time of arrival and departure of each participant are recorded. For technical maintenance and monitoring of the service, log data on registration as well as the user's IP address are also recorded.

The processed data contains the list of shareholders on the record date created by Euroclear Finland for the Annual General Meeting, containing, e.g., the shareholder's name, personal identity number/business ID, address, and number of shares.

The processed data contains a temporary list of shareholders created by Euroclear Finland for the Annual General Meeting, containing information on nominee registered shareholders registered for the General Meeting and their number of shares.

3. Regular sources of information

Personal data is collected from the persons themselves or from their representative, mainly in connection with the registration to the Annual General Meeting. When registering via e-mail, mail or telephone, the data controller or Innovatics Oy enters the registrant's personal data into the register.

Based on the personal data provided in connection with the registration, Innovatics Oy retrieves the number of shares of the shareholder on the record date from the list of shareholders created by Euroclear Finland.

4. Regular disclosures of personal data

The personal data is processed for the implementation of the Annual General Meeting in addition to KONE Corporation by the general meeting service provider Inderes Oyj, the technical implementer of the Annual General Meeting system Innovatics Oy and the implementer of the video recording of the Annual General Meeting Flik Helsinki Oy.

Based on the processed personal data, a list of votes and a summary of the votes cast are established and attached to the minutes of the meeting. The list of votes contains information on the name of the shareholder and possible proxy and/or aid, number of the vote ticket (participant number), number of shares by share class, number of votes, basis of representation and means of attendance.

At the Annual General Meeting, in accordance with the Limited Liability Companies Act, the shareholder register is made available, which includes the names of shareholders, municipality, and the number of shares and votes according to the record date of the meeting. The list also contains information on nominee registered shareholders who are temporarily registered in the list of shareholders for the Annual General Meeting. This information is available only through terminal devices located on site of the Annual General Meeting and cannot be printed or otherwise transferred from these devices.

5. Personal data transfers outside the EU or the European Economic Area

The data may be shared with third parties involved in organizing the Annual General Meeting who need the data to provide their services to the data controller. Data is not disclosed for commercial purposes. The data is stored on servers located in the European Economic Area. Data processing services are also mainly provided within the European Economic Area. If personal data is transferred outside of the European Economic Area, an adequate level of data protection is ensured in accordance with the requirements of the GDPR by complying with the adequacy decisions issued by the European Commission or using Standard Contractual Clauses adopted by the European Commission and, where necessary, by implementing supplementary safeguards.

For recipients with Finnish phone numbers, text messages are sent via a Finnish service provider. For those with foreign numbers, text messages are sent using a Swiss service.

6. Principles of the protection of the personal data

Physical data is kept in a locked space and is available only for authorized persons.

Electronic material is stored in a data room that meets the requirements for the processing of personal data. The connection from the user's browser to the server is encrypted. Access to the data is limited to the employees of the data controller and subcontractors who need and process data to organize the Annual General Meeting.

7. Retention and deletion of personal data

Innovatics Oy stores personal data for a maximum of two years after the end of the General Meeting.

Euroclear Finland Oy stores personal data for a maximum of four months after the end of the General Meeting.

A list of participants and votes will be annexed to the minutes of the Annual General Meeting. The list of participants and votes includes the name of the shareholder, number of the ballot and details on ownership (number of shares and votes as well share class). The minutes and its annexes will be stored

throughout the operational life of the company, however, for at least 10 years after the end of the financial year, in order to comply with the company's statutory obligations.

Other information is destroyed when it is no longer necessary to prepare the meeting minutes or to verify its correctness.

8. Data Subjects' rights

Regardless of secrecy provisions, a shareholder has the right, after having supplied sufficient search criteria, to find out what personal data concerning him or her is being processed or to receive confirmation from the data controller that personal data concerning him or her is not being processed.

The data controller shall, without undue delay, on its own initiative or at a shareholder's request, rectify, erase or supplement personal data processed by the data controller, provided that such data is erroneous, unnecessary, incomplete or obsolete for the purposes of the processing the data. The data controller shall also prevent the dissemination of such data if this could compromise the protection of privacy of the shareholder or his/her rights. If the data controller refuses a shareholder's request concerning rectification of an error, a written certificate to this effect shall be issued by the data controller. The certificate must also mention the reasons for the refusal.

A shareholder has the right to object, on grounds relating to his or her particular situation, processing operations carried out by the data controller on his or her personal data to the extent that the processing is based on the legitimate interests of the data controller. If the data subject objects the processing, the data controller may no longer process the personal data unless the data controller can demonstrate a legitimate ground for the processing.

Shareholders have the right, in certain circumstances specified in Article 18 of the GDPR, to request the data controller to restrict the processing of their personal data. A shareholder may request the restriction of the processing of his or her personal data, for example, where the shareholder has objected the processing of his or her personal data and is awaiting verification whether the interests of the data controller outweigh those of the shareholder. If the processing is restricted, the data controller may retain the data, but in principle may not otherwise process them.

Above-described requests, which must be sufficiently detailed, shall be sent to the contact person of the data controller either by email to the address personaldatarequest@kone.com or by letter to the address KONE Corporation, P.O. Box 7, 02150 Espoo, Finland.

In the event the data subjects have concerns or remarks regarding the processing activities described in this privacy statement, they have the right to lodge a complaint with the appropriate data protection supervisory authority, which in Finland is the Office of the Data Protection Ombudsman (<https://tietosuoja.fi/en>).